MILFORD REGIONAL MEDICAL CENTER

2016 Hospital Profile

Milford, MA Community Hospital Metro West

Milford Regional Medical Center is a mid-size, non-profit community hospital located in the Metro West region. Inpatient discharges decreased 0.3% at Milford Regional Hospital from FY12 to FY16, compared with a median decrease of 3.7% among its peer cohort hospitals. Outpatient visits decreased 29.1% at the hospital from FY12 to FY16, compared with a median increase of 4.3% at its peer cohort hospitals. Milford Regional Hospital earned a profit each year in the five-year period, with a total margin of 0.1% in FY16, compared to the 3.1% median of its peer cohort.

Overview / Size

Hospital System Affiliation	n:	Not Applicable
Change in Ownership (FY	′12-16):	Not Applicable
Total Staffed Beds:		160, mid-size acute hospital
% Occupancy:		52.1%, < cohort avg. (61%)
Special Public Funding:		CHART^
Trauma Center Designation	on:	Not Applicable
Case Mix Index:	0.87, > cohort av	vg. (0.84); < statewide (1.07)

Financial

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Inpatient NPSR per CMAD:	\$8,638
Change FY15-FY16:	-3.0%
Inpatient:Outpatient Revenue in FY16:	25%:75%
Outpatient Revenue in FY16:	\$128,845,549
Change FY15-FY16:	4.2%
Total Revenue in FY16:	\$206,952,673
Total Surplus (Loss) in FY16:	\$116,628

Payer Mix

Public Payer Mix:	52.3% (Non-HPP* Hospital)
CY15 Commercial S-RP:	0.84
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA
	Harvard Pilgrim Health Care
	Tufts Health Plan

Utilization

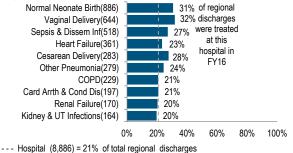
Inpatient Discharges in FY16: 8,8	٥٥
Change FY15-FY16: 2.2	2%
Emergency Department Visits in FY16: 58,2	83
Change FY15-FY16: 3.1	%
Outpatient Visits in FY16: 120,7	80
Change FY15-FY16: 3.0)%

Quality

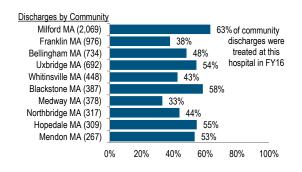
Readmission Rate in FY15:	15.1%
Change FY11-FY15 (percentage points):	-1.8%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	0.5%

What were the most common inpatient cases (DRGs) treated at the hospital in FY16? What proportion of the region's cases did this hospital treat for each service?

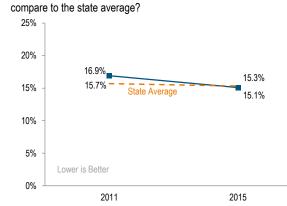
Discharges by DRG



Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

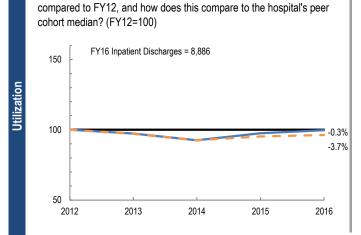
2016 HOSPITAL PROFILE: MILFORD REGIONAL MEDICAL CENTER

Cohort: Community Hospital

Patient Revenue Trends

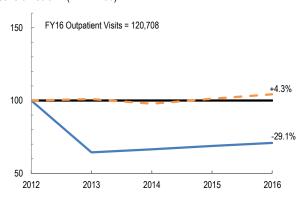
Financial Performance



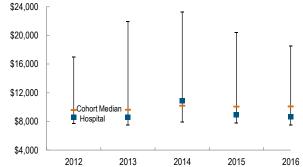


How has the volume of the hospital's inpatient discharges changed

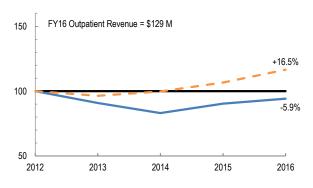
How has the volume of the hospital's outpatient visits changed compared to FY12, and how does this compare to the hospital's peer cohort median? (FY12=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY12 and FY16, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY12, and how does this compare to the hospital's peer cohort median? (FY12=100)

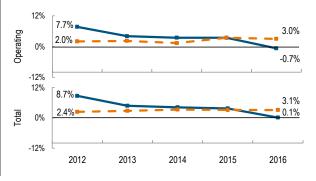


How have the hospital's total revenue and costs changed between FY12 and FY16?

Revenue, Cost, & Profit/Loss (in millions)

FY	2012	2013	2014	2015	2016
Operating Revenue	\$ 196	\$ 183	\$ 188	\$ 199	\$ 205
Non-Operating Revenue	\$ 2	\$ 1	\$ 1	\$ 1	\$ 2
Total Revenue	\$ 198	\$ 185	\$ 189	\$ 199	\$ 207
Total Costs	\$ 181	\$ 176	\$ 181	\$ 192	\$ 207
Total Profit (Loss)	\$ 17.2	\$ 8.8	\$ 7.9	\$ 7.4	\$ 0.1

What were the hospital's total margin and operating margins between FY12 and FY16, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

[^] For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).